Globotics and macroeconomics: Globalisation and automation of the service sector



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Introduction & outline

- Globalisation is changing
- Services are important but different
- Globotics, services, and HICP developments

Globalisation is

changing

Goods trade peaked: The "offshoringexpansion" phase ended



But beware false peaks & lazy narrative



- China peaked 10yrs before Trump/Brexit
- US peaked 2011
- Jpn peaked in 2014
- EU has stagnated not peaked (mixed trends)



<u>China is key</u>: Becoming normal mega-economies, but with asymmetric supply chain engagement



Services trade didn't peak (WORLD)





NB: 'Other Commerce Services' = All services less Transport & Travel/Tourism

Services trade has not peaked (EA19)

Cumulative growth in levels of services vs goods trade

(1990 = 100)B: lovels, pot trade/GD





EU Service/GDP peakers & non-peakers



Goods peaked;

not services Why?

The Great Convergence

INFORMATION TECHNOLOGY AND THE NEW GLOBALIZATION

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Arbitrage drives globalisation (constrained by 3 costs)



Comparative advantage changed c. 1990

G7 economies

EM economies

High $\frac{\text{Knowhow}}{\text{Labour}}$ + High wages = G7 comparative advantage

2-way flow of goods

Low $\frac{\text{Knowhow}}{\text{Labour}}$ + Low wages = EM comparative advantage

 G7 economies
 1-way flows

 High
 Knowhow
 1-way flows

 Labour
 + High wages = G7 comparative advantage
 1-way flows

 EM economies
 &
 2-way flow

 Low
 Knowhow
 Low wages = hybrid comparative advantage
 0f goods

Digitech lowers face-to-face costs, labour services cross borders "telemigration"

Headquarter Economies (G7)

High Knowhow Labour	+ High wages
Factory Economies	
Low Knowhow Labour	+ Low wages

Nature of globalisation changes again, 3rd unbundling

The future of trade is intermediate services

4 facts and a conclusion

- 1. Barriers to services trade are much higher than barriers to goods trade
- 2. Most barriers to trade in intermediate services are technologylinked, not policy linked
- 3. Digitech is lowering barriers to intermediate services at an explosive pace (+ Covid forced adjustment)
- 4. Demand is huge in rich nations; Capacity is huge in emerging markets

ERGO: Intermediate services trade will grow much faster than goods trade for foreseeable future

(NB: Already 2 to 3 times faster since mid 2000s)

Services are important but

different

1. Services in EA are important



2. FACT: Intermediate inputs are more important in services imports than manufactures imports



3. FACT: Service intermediates are 3x more important than manufacturing intermediates in overall economy

Column sector's inputs into row sector (gross output) 2018	Service intermediate inputs	Manufactures intermediate inputs	Sector share of total gross output	
Service sector	32%	5%	68%	
Manufacturing sector	24%	25%	26%	
Total economy	30%	11%	100%	

Service intermediates as share of sector's output



Every sector uses service intermediates

 Service automation is different: "White collar robots"

- Computers acquire <u>new</u> <u>cognitive skills</u> since 2016 due to machine learning.
- New skills are automating service sector tasks
 - RPA, Virtual Assistants, IBM Watson, scheduling apps, etc
- What changed?

The programming changed

 Coding = thinking slow

Machine learning = thinking fast



5. Service automation & globalisation happen at the job or task level – not the product level

- Service sector automation varies by job (Frey & Osbourne 2013)
- Service sector globalisation (teleworkability) varies by job (Dingel & Neiman 2020)
- By contrast, goods-sector globalisation and automation was at the product level – not job level.

'globotics quadrant'

Susceptibility by occupation x-axis = automation y-axis = globalisation

Horizontal axis is Automatability Score (0 to 1, Median=.503), Vertical axis is Teleworkable Score (0 to 1, Median=.466)



Gobotics and HCP developments

Services inflation: higher but less volatile



Excess services inflation by EA nations – 2001 to 2020



Services sub indices: fairly homogenous except communications



	HICP Weight (bp)	
Housing	110	
Miscellaneous	84	
Recreation	153	
Transport	72	
Communications	26	

Services inflation in context



Calculation would have liked to have done

Calculating the impact of service-sector globalisation



Missing data & mappings



A forward looking research work programme?

- Need price data
- Need mapping of imported services to domestic sectors & jobs

Key points

- Services are important in HICP (45%) and rising
- Service inflation generally higher but steadier
 - "Balassa-Samuelson effect"
- Communication services are very different
- Lots of heterogeneity across euro area members

Thanks for listening



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CSEAVAL Globalization, Robotics and the Future of Work

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