

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:301073-2021:TEXT:EN:HTML>

**Germany-Frankfurt am Main: Provision of Services and Works for IT Application Delivery  
2021/S 115-301073**

**Contract award notice**

**Results of the procurement procedure**

**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

Official name: European Central Bank  
Postal address: Sonnemannstrasse 22  
Town: Frankfurt am Main  
NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt  
Postal code: 60314  
Country: Germany  
Contact person: Central Procurement Office  
E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Fax: +49 69/13447110

**Internet address(es):**

Main address: <http://www.ecb.europa.eu>

**I.4) Type of the contracting authority**

European institution/agency or international organisation

**I.5) Main activity**

Economic and financial affairs

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Provision of Services and Works for IT Application Delivery

**II.1.2) Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description:**

The ECB is seeking suppliers to provide the following services:  
Lot 1 — Development and Maintenance of Bespoke Business Applications — PRO-004801  
Lot 2 — Development and Maintenance of Data-centric Applications — PRO-005110  
Lot 3 — Application Delivery, Integration and Support — PRO-005112

**II.1.6) Information about lots**

This contract is divided into lots: yes

- II.1.7) **Total value of the procurement (excluding VAT)**  
Value excluding VAT: 598 000 000.00 EUR
- II.2) **Description**
- II.2.1) **Title:**  
Development and Maintenance of Bespoke Business Applications — PRO-004801  
Lot No: 1
- II.2.2) **Additional CPV code(s)**  
72000000 IT services: consulting, software development, Internet and support
- II.2.3) **Place of performance**  
NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt
- II.2.4) **Description of the procurement:**  
Under the contracts for Lot 1, the Contractors shall upon the ECB's request provide Development and Maintenance of Bespoke Business Applications.
- II.2.5) **Award criteria**  
Quality criterion - Name: Delivery Organization and Skills / Weighting: 8 %  
Quality criterion - Name: Client Management / Weighting: 3 %  
Quality criterion - Name: Service Planning and Provisioning / Weighting: 2 %  
Quality criterion - Name: Service Quality / Weighting: 2 %  
Quality criterion - Name: Transition and Handover (In & Out) / Weighting: 4 %  
Quality criterion - Name: Innovation / Weighting: 2 %  
Quality criterion - Name: Seamless Interaction with other service providers / Weighting: 3 %  
Quality criterion - Name: Value add of the company's portfolio for the ECB / Weighting: 3 %  
Quality criterion - Name: Collaboration Model / Weighting: 3 %  
Quality criterion - Name: Scenario A / Weighting: 10 %  
Quality criterion - Name: Scenario B / Weighting: 10 %  
Price - Weighting: 50 %
- II.2.11) **Information about options**  
Options: no
- II.2.13) **Information about European Union funds**  
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**
- II.2) **Description**
- II.2.1) **Title:**  
Development and Maintenance of Data-centric Applications — PRO-005110  
Lot No: 2
- II.2.2) **Additional CPV code(s)**  
72000000 IT services: consulting, software development, Internet and support
- II.2.3) **Place of performance**  
NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt
- II.2.4) **Description of the procurement:**  
Under the contracts for Lot 2, the contractors shall upon the ECB's request provide development and maintenance of Data-centric applications.
- II.2.5) **Award criteria**

Quality criterion - Name: Delivery Organization and Skills / Weighting: 4 %  
Quality criterion - Name: Client Management / Weighting: 3 %  
Quality criterion - Name: Service Planning and Provisioning / Weighting: 3 %  
Quality criterion - Name: Service Quality / Weighting: 3 %  
Quality criterion - Name: Transition and Handover (In & Out) / Weighting: 3 %  
Quality criterion - Name: Innovation / Weighting: 4 %  
Quality criterion - Name: Seamless Interaction with other service providers / Weighting: 3 %  
Quality criterion - Name: Value add of the company's portfolio for the ECB / Weighting: 3 %  
Quality criterion - Name: Collaboration Model / Weighting: 3 %  
Quality criterion - Name: Scenario A / Weighting: 7 %  
Quality criterion - Name: Scenario B / Weighting: 7 %  
Quality criterion - Name: Scenario C / Weighting: 7 %  
Price - Weighting: 50 %

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Application Delivery, Integration and Support — PRO-005112

Lot No: 3

II.2.2) **Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

II.2.3) **Place of performance**

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

II.2.4) **Description of the procurement:**

Under the contracts for Lot 3, the Contractors shall upon the ECB's request provide the following services:

- security services;
- infrastructure services;
- commercial software packages and cloud based solutions;
- solutions built on SAP ERP software;
- miscellaneous services

II.2.5) **Award criteria**

Quality criterion - Name: Delivery Organization and Skills / Weighting: 5 %  
Quality criterion - Name: Client Management / Weighting: 2.5 %  
Quality criterion - Name: Service Planning and Provisioning / Weighting: 2.5 %  
Quality criterion - Name: Service Quality / Weighting: 2.5 %  
Quality criterion - Name: Transition and Handover (In & Out) / Weighting: 2.5 %  
Quality criterion - Name: Innovation / Weighting: 2.5 %  
Quality criterion - Name: Seamless Interaction with other service providers / Weighting: 2.5 %  
Quality criterion - Name: Value add of the company's portfolio for the ECB / Weighting: 2.5 %  
Quality criterion - Name: Collaboration Model / Weighting: 2.5 %  
Quality criterion - Name: Scenario A / Weighting: 5 %  
Quality criterion - Name: Scenario B / Weighting: 5 %

Quality criterion - Name: Scenario C / Weighting: 5 %  
Quality criterion - Name: Scenario D / Weighting: 5 %  
Quality criterion - Name: Scenario E / Weighting: 5 %  
Price - Weighting: 50 %

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2019/S 224-548540](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

**Contract No:** 1

**Lot No:** 1

**Title:**

Development and Maintenance of Bespoke Business Applications — PRO-004801

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

23/04/2021

V.2.2) **Information about tenders**

Number of tenders received: 26

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: ARHS Developments SA

Town: Belvaux

NUTS code: LU Luxembourg

Country: Luxembourg

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 310 000 000.00 EUR

Total value of the contract/lot: 310 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 2

**Lot No:** 1

**Title:**

Development and Maintenance of Bespoke Business Applications — PRO-004801

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

22/04/2021

V.2.2) **Information about tenders**

Number of tenders received: 26

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Capgemini Deutschland GmbH

Town: Frankfurt am Main

NUTS code: DE Deutschland

Country: Germany

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 310 000 000.00 EUR

Total value of the contract/lot: 310 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 3

**Lot No:** 1

**Title:**

Development and Maintenance of Bespoke Business Applications — PRO-004801

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

22/04/2021

V.2.2) **Information about tenders**

Number of tenders received: 26

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Coforge GmbH

Town: Frankfurt am Main

NUTS code: DE Deutschland

Country: Germany

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 310 000 000.00 EUR  
Total value of the contract/lot: 310 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 4

**Lot No:** 1

**Title:**

Development and Maintenance of Bespoke Business Applications — PRO-004801

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

22/04/2021

V.2.2) **Information about tenders**

Number of tenders received: 26

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: DXC Technology Deutschland GmbH

Town: Eschborn

NUTS code: DE Deutschland

Country: Germany

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 310 000 000.00 EUR  
Total value of the contract/lot: 310 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 5

**Lot No:** 1

**Title:**

Development and Maintenance of Bespoke Business Applications — PRO-004801

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

26/04/2021

V.2.2) **Information about tenders**

Number of tenders received: 26

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Fincore Ltd

Town: London

NUTS code: UK United Kingdom

Country: United Kingdom

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 310 000 000.00 EUR

Total value of the contract/lot: 310 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 6

**Lot No:** 1

**Title:**

Development and Maintenance of Bespoke Business Applications — PRO-004801

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

22/04/2021

V.2.2) **Information about tenders**

Number of tenders received: 26

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: IBM Deutschland GmbH

Town: Frankfurt am Main

NUTS code: DE Deutschland

Country: Germany

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 310 000 000.00 EUR

Total value of the contract/lot: 310 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 1

**Lot No:** 2

**Title:**

Development and Maintenance of Data-centric Applications – PRO-005110

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

05/05/2021

V.2.2) **Information about tenders**

Number of tenders received: 21

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Capgemini Deutschland GmbH  
Town: Frankfurt am Main  
NUTS code: DE Deutschland  
Country: Germany  
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 82 000 000.00 EUR  
Total value of the contract/lot: 82 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 2

**Lot No:** 2

**Title:**

Development and Maintenance of Data-centric Applications – PRO-005110

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

05/05/2021

V.2.2) **Information about tenders**

Number of tenders received: 21

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Coforge GmbH  
Town: Frankfurt am Main  
NUTS code: DE Deutschland  
Country: Germany  
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 82 000 000.00 EUR  
Total value of the contract/lot: 82 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 3

**Lot No:** 2

**Title:**

Development and Maintenance of Data-centric Applications – PRO-005110

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

05/05/2021

V.2.2) **Information about tenders**

Number of tenders received: 21

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: IBM Deutschland GmbH  
Town: Frankfurt am Main  
NUTS code: DE Deutschland  
Country: Germany  
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 82 000 000.00 EUR  
Total value of the contract/lot: 82 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 4

**Lot No:** 2

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

07/05/2021

V.2.2) **Information about tenders**

Number of tenders received: 21

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Tata Consultancy Services Deutschland GmbH  
Town: Frankfurt am Main  
NUTS code: DE Deutschland  
Country: Germany  
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 82 000 000.00 EUR  
Total value of the contract/lot: 82 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 1

**Lot No:** 3

**Title:**

Application Delivery, Integration and Support — PRO-005112

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

01/04/2021

V.2.2) **Information about tenders**

Number of tenders received: 11

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Accenture GmbH  
Town: Frankfurt Am Main  
NUTS code: DE Deutschland  
Country: Germany  
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 206 000 000.00 EUR  
Total value of the contract/lot: 206 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 2

**Lot No:** 3

**Title:**

Application Delivery, Integration and Support — PRO-005112

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

31/03/2021

V.2.2) **Information about tenders**

Number of tenders received: 11

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Capgemini Deutschland GmbH  
Town: Frankfurt Am Main  
NUTS code: DE Deutschland  
Country: Germany  
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 206 000 000.00 EUR  
Total value of the contract/lot: 206 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 3

**Lot No:** 3

**Title:**

Application Delivery, Integration and Support — PRO-005112

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

31/03/2021

V.2.2) **Information about tenders**

Number of tenders received: 11

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: IBM Deutschland GmbH  
Town: Frankfurt am Main  
NUTS code: DE Deutschland  
Country: Germany  
The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 206 000 000.00 EUR  
Total value of the contract/lot: 206 000 000.00 EUR

V.2.5) **Information about subcontracting**

**Section VI: Complementary information**

VI.3) **Additional information:**

The three lots are conducted as technically separated tender procedures via the ECB's electronic tendering system (e-tendering).

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team  
Postal address: Sonnemannstrasse 22  
Town: Frankfurt am Main  
Postal code: 60314  
Country: Germany  
Telephone: +49 6913440  
Fax: +49 6913446886  
Internet address: <http://www.ecb.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

Official name: The European Ombudsman  
Postal address: 1 avenue du Président Robert Schuman, CS 30403  
Town: Strasbourg Cedex  
Postal code: 67001  
Country: France

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:  
15 days from the receipt of the information specified in Article 34(3) of ECB Decision 2016/2 laying down the Rules on Procurement or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: Central Procurement Office of the European Central Bank c/o Legal Advice Team  
Postal address: Sonnemannstrasse 22  
Town: Frankfurt am Main  
Postal code: 60314  
Country: Germany  
E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Telephone: +49 6913440  
Fax: +49 6913447110  
Internet address: <http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**  
04/06/2021