

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:178785-2022:TEXT:EN:HTML>

**Germany-Frankfurt am Main: Provision of Managed Services and Works  
for the ECB Unified Communication and Collaboration (EUCC) Solutions  
2022/S 068-178785**

**Contract award notice**

**Results of the procurement procedure**

**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

- I.1) **Name and addresses**  
Official name: European Central Bank  
Postal address: Sonnemannstrasse 22  
Town: Frankfurt am Main  
NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt  
Postal code: 60314  
Country: Germany  
Contact person: Ramon van Deelen  
E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)  
Telephone: +49 69/13440  
Fax: +49 69/13447110

**Internet address(es):**

Main address: <http://www.ecb.europa.eu>

- I.4) **Type of the contracting authority**  
European institution/agency or international organisation
- I.5) **Main activity**  
Economic and financial affairs

**Section II: Object**

- II.1) **Scope of the procurement**
- II.1.1) **Title:**  
Provision of Managed Services and Works for the ECB Unified Communication and Collaboration (EUCC) Solutions  
Reference number: PRO-005354, PRO-005920, PRO-005921
- II.1.2) **Main CPV code**  
64200000 Telecommunications services
- II.1.3) **Type of contract**  
Services
- II.1.4) **Short description:**  
The European Central Bank (ECB) awarded contracts to provide and manage the ECB unified telecommunication and collaboration services, telecommunication connectivity services and trading

communication/collaboration services. The ECB established one framework contract with a single operator for each lot.

II.1.6) **Information about lots**

This contract is divided into lots: yes

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 116 000 000.00 EUR

II.2) **Description**

II.2.1) **Title:**

Managed ECB Unified Telecommunication and Collaboration Services  
Lot No: 1

II.2.2) **Additional CPV code(s)**

64200000 Telecommunications services  
32522000 Telecommunications equipment  
32570000 Communications equipment  
50330000 Maintenance services of telecommunications equipment  
50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

II.2.3) **Place of performance**

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

II.2.4) **Description of the procurement:**

The ECB established a framework agreement with a managed service provider, aiming at modernising the existing telephony and communication infrastructure with a state-of-the-art and standardised solution.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 50 %  
Price - Weighting: 50 %

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Telecommunication Connectivity Services  
Lot No: 2

II.2.2) **Additional CPV code(s)**

32400000 Networks  
32412000 Communications network  
32412100 Telecommunications network  
32412110 Internet network  
32420000 Network equipment  
32424000 Network infrastructure  
32427000 Network system  
32429000 Telephone network equipment  
32522000 Telecommunications equipment

32551400 Telephone network  
50330000 Maintenance services of telecommunications equipment  
50334110 Telephone network maintenance services  
64200000 Telecommunications services  
72710000 Local area network services  
32570000 Communications equipment

II.2.3) **Place of performance**

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

II.2.4) **Description of the procurement:**

The ECB established a framework agreement with a managed service provider for telecommunication and network connectivity services to migrate the current ISDN based PSTN service to an All-IP SIP Trunking solution that is to be integrated in the MS Teams platform deployed by the ECB. This includes respective hardware (e.g. session boarder controllers (SBC)). Furthermore, other telecommunication connectivity services (e.g. DSL connections and/or other kinds of telecommunication lines) will be required, as well as respective managed services.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 25 %

Price - Weighting: 75 %

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

II.2) **Description**

II.2.1) **Title:**

Trading Communication/Collaboration Services

Lot No: 3

II.2.2) **Additional CPV code(s)**

32522000 Telecommunications equipment

32570000 Communications equipment

50330000 Maintenance services of telecommunications equipment

64200000 Telecommunications services

50300000 Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment

II.2.3) **Place of performance**

NUTS code: DE712 Frankfurt am Main, Kreisfreie Stadt

II.2.4) **Description of the procurement:**

The ECB established a framework agreement with a managed service provider to provide telecommunication facilities specific for the traders at the ECB, including trading devices that allow the traders to fulfill their daily tasks, procedures and activities integrating with the services described in lot 1 and lot 2.

II.2.5) **Award criteria**

Quality criterion - Name: Quality / Weighting: 50 %

Price - Weighting: 50 %

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Competitive procedure with negotiation

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 251-626984](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

**Contract No:** 1

**Lot No:** 1

**Title:**

Managed ECB Unified Telecommunication and Collaboration Services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

28/03/2022

V.2.2) **Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: BT GmbH & Co. oHG

National registration number: DE 813121512

Postal address: Barthstraße 4

Town: München

NUTS code: DE212 München, Kreisfreie Stadt

Postal code: 80339

Country: Germany

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 43 248 881.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 2

**Lot No:** 2

**Title:**

Telecommunication Connectivity Services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

28/03/2022

V.2.2) **Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 2

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: BT GmbH & Co. oHG

National registration number: DE 813121512

Postal address: Barthstraße 4

Town: München

NUTS code: DE212 München, Kreisfreie Stadt

Postal code: 80339

Country: Germany

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 2 228 677.00 EUR

V.2.5) **Information about subcontracting**

**Section V: Award of contract**

**Contract No:** 3

**Lot No:** 3

**Title:**

Trading Communication/Collaboration Services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

28/03/2022

V.2.2) **Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 3

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: BT GmbH & Co. oHG

National registration number: DE 813121512

Postal address: Barthstraße 4

Town: München

NUTS code: DE212 München, Kreisfreie Stadt

Postal code: 80339

Country: Germany

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 6 716 648.00 EUR

V.2.5) **Information about subcontracting**

**Section VI: Complementary information**

VI.3) **Additional information:**

The procurement procedure has been conducted in accordance with Decision ECB/2016/2 of 9 February 2016 laying down the rules on procurement, OJ L 45, 20.2.2016, p. 15 (as amended) available on the ECB website:

<http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>

The total values of the procurement and contract(s) indicated in Section II.1.7) and Section(s) V.2.4) are an indicative non-binding spending estimate at the time of contract award.

The actual value of the contracts may differ and will be determined by actual business needs, up to a maximum value for lot 1 of EUR 43 248 881; for lot 2 of EUR 2 228 677; for lot 3 of EUR 6 716 648.

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Postal address: Sonnemannstrasse 22

Town: Frankfurt am Main

Postal code: 60314

Country: Germany

Telephone: +49 6913440

Fax: +49 6913446886

Internet address: <http://www.ecb.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

Official name: The European Ombudsman

Postal address: 1 avenue du Président Robert Schuman, CS 30403

Town: Strasbourg Cedex

Postal code: 67001

Country: France

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of ECB Decision 2016/2 laying down the Rules on Public Procurement. Further requirements are outlined in

Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: Central Procurement Office of the European Central Bank c/o Legal Advice Team

Postal address: Sonnemannstrasse 22

Town: Frankfurt am Main

Postal code: 60314

Country: Germany

E-mail: [procurement@ecb.europa.eu](mailto:procurement@ecb.europa.eu)

Telephone: +49 6913440

Fax: +49 6913447110

Internet address: <http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**

30/03/2022