This notice in TED website: https://ted.europa.eu/udl?uri=TED:NOTICE:386449-2019:TEXT:EN:HTML

Germany-Frankfurt am Main: ECB - Group Business Travel Insurance 2019/S 157-386449

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

1.1) Name and addresses

European Central Bank Sonnemannstrasse 22 Frankfurt am Main

60314 Germany

Contact person: Central Procurement Office

E-mail: procurement@ecb.europa.eu

Fax: +49 69/13447110 NUTS code: DE712 Internet address(es):

Main address: http://www.ecb.europa.eu

1.2) Information about joint procurement

1.4) Type of the contracting authority

European institution/agency or international organisation

1.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Group Business Travel Insurance Reference number: PRO-003934

II.1.2) Main CPV code

66510000

II.1.3) Type of contract

Services

II.1.4) Short description:

The procurement aims at providing staff and other persons (e.g. trainees, agency staff, secondees, etc.) sent by the ECB on business travel with worldwide insurance coverage against expenditure incurred as a consequence of insured risks during business travel. The business travel insurance shall enter into force on 27.7.2019 and

16/08/2019 S157 https://ted.europa.eu/ shall end on 31.12.2021 with the possibility for an extension of up to 1 year. International SOS provides for business travelers of the ECB travel assistance services, which includes – amongst others – the operation of a call center and the handling of any type of incidents during business travel. The successful tenderer is expected to fully cooperate with International SOS in the delivery of emergency response services for all insured risks. Assistance services are not within the scope of this procurement. Furthermore, insurance coverage for medical expenses is provided in the ECB Health Insurance and excluded from the scope of the procurement.

II.1.6) Information about lots

This contract is divided into lots: no

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: 200 000.00 EUR

- II.2) Description
- II.2.1) **Title:**
- II.2.2) Additional CPV code(s)
- II.2.3) Place of performance

NUTS code: DE712

II.2.4) Description of the procurement:

The procurement aims at providing staff and other persons (e.g. trainees, agency staff, secondees, etc.) sent by the ECB on business travel with worldwide insurance coverage against expenditure incurred as a consequence of insured risks during business travel. The business travel insurance shall enter into force on 27.7.2019 and shall end on 31.12.2021 with the possibility for an extension of up to 1 year. International SOS provides for business travelers of the ECB travel assistance services, which includes – amongst others – the operation of a call center and the handling of any type of incidents during business travel. The successful tenderer is expected to fully cooperate with International SOS in the delivery of emergency response services for all insured risks. Assistance services are not within the scope of this procurement. Furthermore, insurance coverage for medical expenses is provided in the ECB Health Insurance and excluded from the scope of the procurement.

II.2.5) Award criteria

Quality criterion - Name: Claims handling: acceptance of case/maximum turn-around time of claims (max. 1 month) / Weighting: 4 %

Quality criterion - Name: Offered sum for contingency insurance — financial benefits (min. 500 000 EUR) / Weighting: 5%

Quality criterion - Name: Offered sum for advance costs bail (min. 30 000 EUR) / Weighting: 2 %

Quality criterion - Name: Offered sum for costs of lawyer's expenses (min. 15 000 EUR) / Weighting: 2 % Quality criterion - Name: Offered sum for luggage incl. personal effects (min. 15 000 EUR) / Weighting: 5 %

Quality criterion - Name: Offered sum for loss of keys and changing costs for door lock systems (min. 5 000

EUR) / Weighting: 2 %

Quality criterion - Name: Offered sum for death and invalidity due to malicious act / Weighting: 10 %

Price - Weighting: 70 %

II.2.11) Information about options

Options: no

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

The total value of the procurement and the contract(s) indicated in this Contract Award Notice is/are indicative non-binding spending estimate(s) at the time of contract award. The actual value of the contract(s) may differ and will be determined by actual business needs.

Section IV: Procedure

- IV.1) **Description**
- IV.1.1) Type of procedure

Competitive procedure with negotiation

- IV.1.3) Information about a framework agreement or a dynamic purchasing system
- IV.1.6) Information about electronic auction
- IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

- IV.2) Administrative information
- IV.2.1) Previous publication concerning this procedure

Notice number in the OJ S: 2018/S 198-446812

- IV.2.8) Information about termination of dynamic purchasing system
- IV.2.9) Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: PRO-003934

Title:

Group Business Travel Insurance

A contract/lot is awarded: yes

- V.2) Award of contract
- V.2.1) Date of conclusion of the contract:

18/07/2019

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: yes

V.2.3) Name and address of the contractor

Cigna International Health Services BVBA

Antewrpen Belgium

NUTS code: BE211

The contractor is an SME: no

V.2.3) Name and address of the contractor

AIG Europe S.A. Luxembourg Luxembourg

NUTS code: LU

The contractor is an SME: no

V.2.4) Information on value of the contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: 200 000.00 EUR

Total value of the contract/lot: 200 000.00 EUR

V.2.5) Information about subcontracting

Section VI: Complementary information

VI.3) Additional information:

The procurement procedure has been conducted in accordance with Decision ECB/2016/2 of 9.2.2016 laying down the rules on procurement, OJ L 45, 20.2.2016, p. 15 (as amended) available on the ECB website: http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html

The total value of the contract(s) indicated in Section V.2.4) is an indicative non-binding spending estimate at the time of contract award. The actual value of the contract(s) may differ and will be determined by actual business needs.

VI.4) Procedures for review

VI.4.1) Review body

Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Sonnemannstrasse 22

Frankfurt am Main

60314 Germany

Telephone: +49 6913440 Fax: +49 6913446886

Internet address: http://www.ecb.europa.eu

VI.4.2) Body responsible for mediation procedures

The European Ombudsman

1 avenue du Président Robert Schuman, CS 30403

Strasbourg Cedex

67001 France

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures:

15 days from the receipt of the information specified in Article 34(3) of ECB Decision 2016/2 laying down the rules on procurement or, if no information is requested, 15 days from the receipt of the notification to unsuccessful tenderers. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

VI.4.4) Service from which information about the review procedure may be obtained

Central Procurement Office of the European Central Bank

Sonnemannstrasse 22 Frankfurt am Main

60314 Germany

Telephone: +49 6913440

E-mail: procurement@ecb.europa.eu

Fax: +49 6913447110

Internet address: http://www.ecb.europa.eu

VI.5) Date of dispatch of this notice:

05/08/2019